

Appendix J**Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	23 July 2019 (Referred by the Contractor on 25 July 2019)	<p>Environmental Complaint No: EC_011_CKRKTW20190725_01_C018</p> <p><u>Details of Complaint:</u> A complaint was received by Environmental Protection Department on 23 July 2019 (EPD reference: 19-20635) and transferred it to the Contractor on 25 July 2019. The complaint was detailed as follows:</p> <ul style="list-style-type: none"> - Muddy water plume caused by marine works of Central Kowloon Route – Kai Tak West, Kowloon on 23 July 2019. <p><u>Details of Investigation and findings:</u> According to the Contractor's information, all marine construction works were only conducted within fully-enclosed silt curtain on 23 July 2019.</p> <p>The regular site inspections were conducted by ET on 24 July 2019, no muddy water discharge from site was observed during the site inspection and no muddy plume was observed outside the silt curtain even during the pipe piling. In addition, proper screening was also erected near the section of pipe pile driving at inner side. All marine construction works were also conducted within the fully-enclosed silt curtain.</p> <p>It is considered that the proper mitigation measures for the marine works were implemented and provided by the Contractor. In additional, no adverse observation was recorded during the regular site inspection by ET. The potential source for the muddy plume was not caused from the project. To conclude, this complaint is considered to be not project related.</p>	Closed	1	11
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0